



TOTAL SOLUTIONS SOFTWARE

COMPANY PROFILE

Empowering teams, transforming operations, and driving growth one solution at a time.

WWW.TOTALSOLUTIONS.CO.ID





WELCOME TO OUR COMPANY

Founded in 1998 in Medan, Sumatera Utara, Indonesia, **Total Solutions Software** started as a custom software house, delivering tailor-made solutions for our clients. Over the years, we have expanded our portfolio with a variety of successful software products, helping businesses optimize their operations with cutting-edge technology.



ABOUT US

Who are we ?

Total Solutions Software is a dynamic software house specializing in state-of-the-art ERP , Hotel Management Systems and Hospital Information System. Since our founding, we have empowered businesses across industries to streamline operations, increase revenue, and deliver exceptional guest experiences. Our team of seasoned developers, analysts, and consultants combines deep technical expertise with a passion for innovation to craft solutions that adapt as our clients grow.





OUR HISTORY

Total Solutions Software has grown from a small development team into a trusted provider of ERP , Hotel Management Systems and Hospital Information System. For over two decades, we've helped businesses streamline operations and scale smarter with people-focused technology built for real-world results.

1998

Total Solutions Software was established.

2012

Dedicated team were formed to focus on specific products and their development including support team.

2018

Expanded to Pekanbaru , Riau with a new branch.

2022

Expanded to Jakarta, establishing another branch.





WHAT WE OFFER



ASoft (ERP Solutions)

ASoft is your smart, scalable solution for streamlined business operations. Simplify complexity, boost performance, and grow with confidence.



HMSys (Hotel Management System)

HMSys is a powerful Property and Hotel Management System that streamlines operations, enhances guest satisfaction, and drives efficiency across every aspect of your property.



HIS (Hospital Information System)

Seamless care through smart systems, streamline hospital operations, enhance patient experience, and empower data-driven decisions with our advanced **HIS** (Hospital Information System).



OUR VISION

01.

To be the leading software partner that transforms business challenges into growth opportunities , enabling organizations worldwide to operate smarter, faster and more profitably.

02.

To become a leading company that solves our clients challenges with the best technology-driven solutions that are user-friendly and investment-friendly.



OUR MISSION

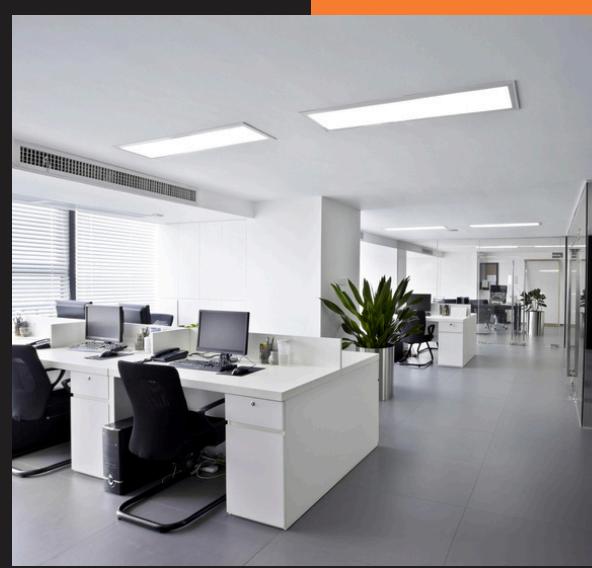
01.

Develop intuitive, scalable ERP , Hotel and Hospital management platforms that anticipate and evolve with market demands.



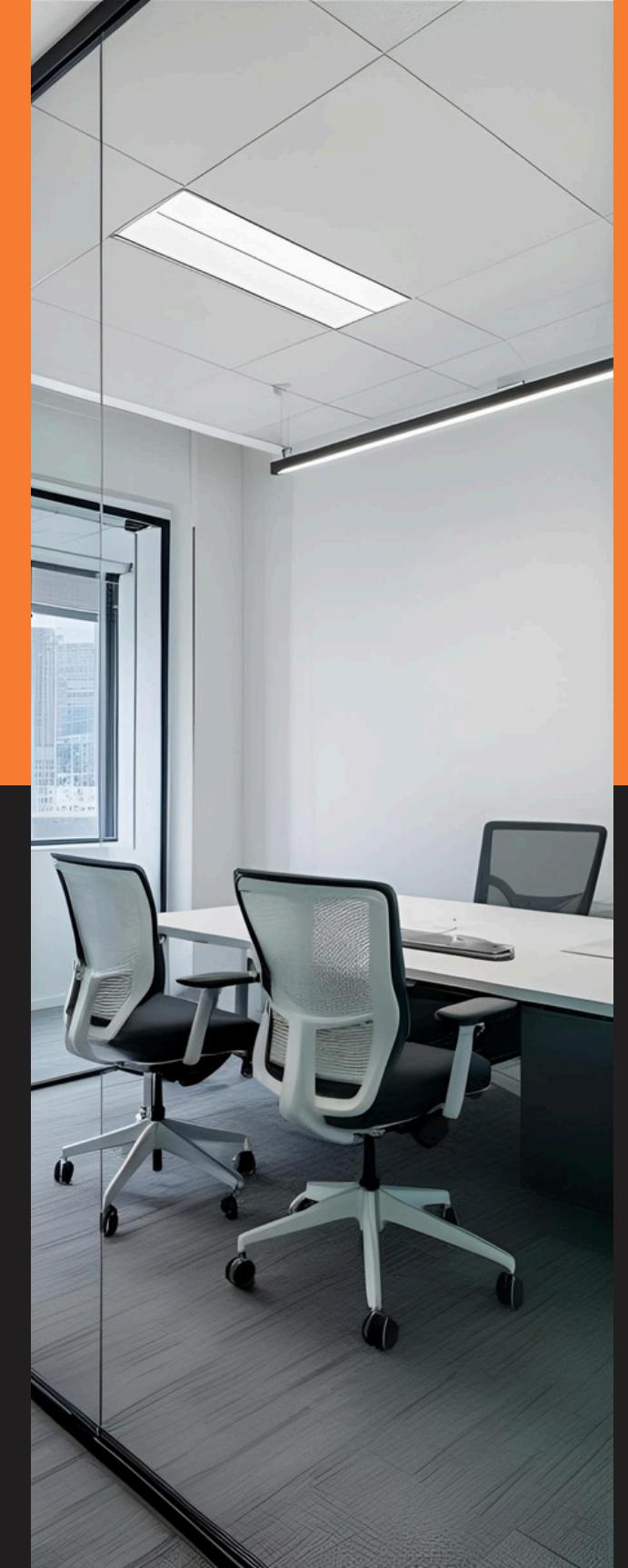
02.

Deliver outstanding customer service and continuous support, ensuring our clients achieve maximum return on investment.



03.

Foster a collaborative environment where creativity and technical excellence drive every project.





CORE VALUES

Integrity

We uphold the highest standards of honesty and transparency in every client relationship.

Innovation

We leverage the latest technologies and best practices to deliver competitive advantages.

Customer Focus

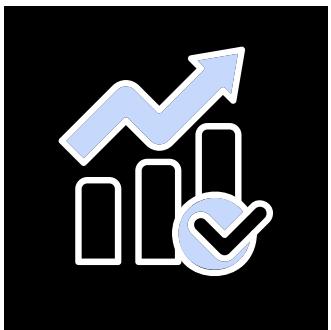
Our success is measured by our clients' success , we listen, adapt, and deliver.

Quality

We follow rigorous development and testing processes to guarantee reliability and performance.



OUR SERVICE



ERP Solutions (ASoft)

- Finance & Accounting
- Inventory & Supply Chain
- Tax Management and CTAS Integration
- Sales & Distribution
- Custom Reporting & Analytics



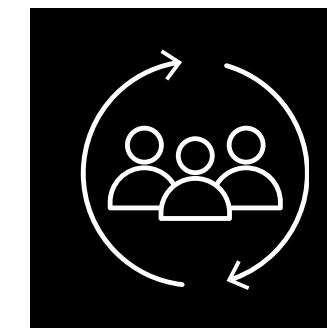
Hospital Information System (HIS)

- Integrated Patient Management
- Efficient Billing and Finance
- Real-time Inventory Tracking
- Integrated to SatuSehat , BPJS and EKlaim
- Data Analytics & Reporting



Hotel Management System (HMSys)

- Front-Desk Operations & Reservations
- Housekeeping & Maintenance Management
- Point-of-Sale & F&B Control
- Guest Loyalty & Feedback Modules



Support & Maintenance

- Full Support on your business hour
- Regular Updates & Patches
- On-Site Training & Documentation



— QUOTES TODAY —

“ *We turn challenges
into solutions.* **”**





OUR TEAM

Our leadership and development teams blend strong academic backgrounds with real-world industry experience. We invest in continuous learning and certifications to ensure we're at the forefront of technology trends, whether it's AI-powered analytics, cloud security, or advanced mobile interfaces.

8

Programmer
Our Programmer team delivers and maintains seamless, innovative software solutions.

3

QC Control
Our QC Control team ensures software quality through testing and issue resolution.

20

Helpdesk Support
Our Helpdesk Support team resolves issues and ensures smooth user experiences.

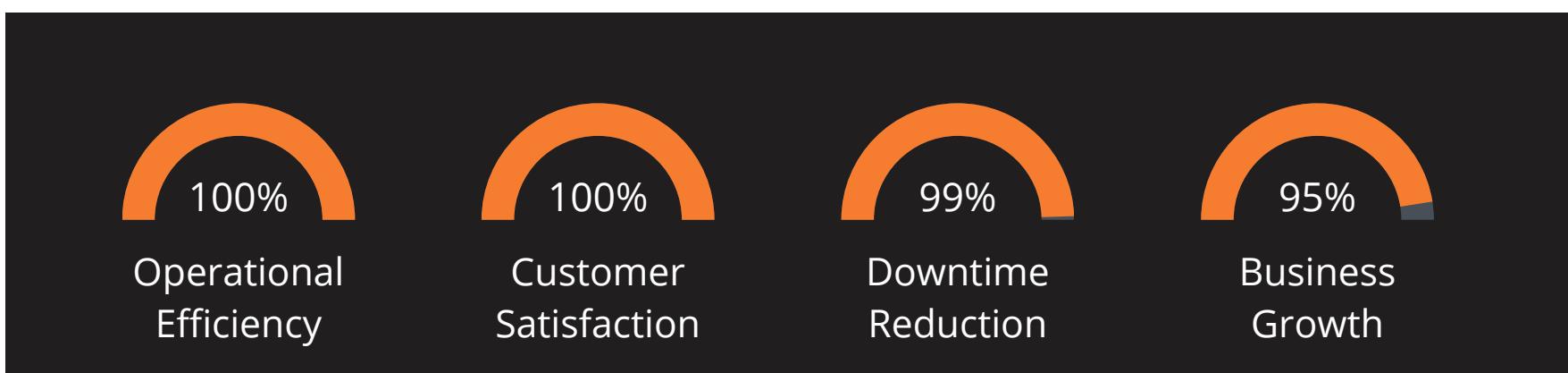
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On Site Support
Our On-Site Support team provides hands-on assistance to resolve issues directly at your location.



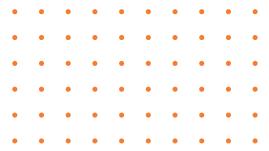
CLIENT SUCCESS STORIES

RESULTS



Delivering perfect operational efficiency and customer satisfaction, with near-zero downtime and remarkable business growth, a true reflection of excellence, reliability, and success.





WHY US ?

Why Choose Total Solutions Software



Expertise

Over decades of delivering ERP and hospitality and health care solutions to diverse markets.

Agile Methodology

Fast, transparent , development cycles keep projects on time and on budget.

Scalable Architecture

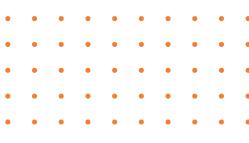
Our platforms grow with you , no costly rewrites, just seamless upgrades.

Dedicated Support

A knowledgeable and professional support team that speaks your language and accelerates problem resolution.

Proven ROI

Clients report operational cost savings of up to 30% and a 25% increase in customer satisfaction scores within the first year.





CONTACT US

Let's transform your operations and drive measurable growth together.

Whatsapp & Phone



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THANK YOU

Wishing Success Together